

# Access4 – Registered Deaf



## Criteria

Staff to be aware of guests that are registered deaf and go over and above to assist them, some staff members may know sign language.

Suitable measures taken to ensure guests with hearing difficulties will be alerted in the event of an alarm.

Hearing loops will be in place.

Plenty of clear signage, guests who are registered deaf may also have sign language issues.



To find out if your business meets the criteria for this award, please contact QiT on [hello@qualityintourism.com](mailto:hello@qualityintourism.com)